September 30, 2024 Financial Statement



"Leading your community into the future"

Prepared by: Jose Penton

Accounting Dept. 1-888-828-6464

10/21/2024 11:27 AM 03G Cambridge G Condominium Association Inc. Balance Sheet Fund Breakout 09/30/2024

Page: 1

c/o Seacrest Services Inc. 2101 Centrepark W Dr, Ste 110 West Palm Beach FL 33409

Account	Description September 2024	Operating September 2024	Reserves September 2024	Totals September 2024
				
	CURRENT ASSETS	00.045.00	0.00	20.045.20
1001	Valley National Bank Operating	28,915.20	0.00	28,915.20
1301	Valley National Bank Reserves	0.00	333,363.23	333,363.23
	TOTAL CURRENT ASSETS	28,915.20	333,363.23	362,278.43
	OTHER ASSETS			
1400	Maintenance Receivable	4,671.69	0.00	4,671.69
1600	Allowance for Doubtful Accounts	(336.00)	0.00	(336.00)
1810	Prepaid Insurance	36,653.56	0.00	<u>36,653.56</u>
	TOTAL OTHER ASSETS	40,989.25	0.00	40,989.25
	TOTAL ASSETS	69,904.45	333,363.23	403,267.68
				NUMBER OF STREET
	CURRENT LIABILITIES			
2000	Accounts Payable	3,326.98	0.00	3,326.98
2200	Prepaid Maintenance	4,740.21	0.00	4,740.21
2202	Prepaid Spec Asmt	727.50	0.00	727.50
2650	Refunds Payable	131.30	0.00	131.30
	TOTAL CURRENT LIABILITIES	8,925.99	0.00	8,925.99
	RESERVES			
3100	Roof Reserve	0.00	168,508.22	168,508.22
3200	Painting Reserve	0.00	49,999.98	49,999.98
3300	Paving Reserve	0.00	(0.01)	(0.01)
3301	Parking Lot Resurface	0.00	11,603.47	11,603.47
3400	Elevator Reserve	0.00	39,378.75	39,378.75
3610	Resv: 10 Yr Building	0.00	5,312.46	5,312.46
3820	Capital Improvements	0.00	38,031.44	38,031.44
3890	Interest on Reserves	0.00	20,528.92	20,528.92
	TOTAL RESERVES	0.00	333,363.23	333,363.23
	EQUITY			
3900	Retained Earnings	48,517.06	0.00	48,517.06
5555	Net Income +/-	12,461.40	0.00	12,461.40
	TOTAL OWNERS EQUITY	60,978.46	0.00	60,978.46
	TOTAL LIABILITIES & OWNERS EQUITY	69,904.45	333,363.23	403,267.68
				

10/21/2024 11:29 AM 03G Cambridge G Condominium Association Inc. Profit & Loss Statement - Breakout 09/30/2024

Page: 1

c/o Seacrest Services Inc. 2101 Centrepark W Dr, Ste 110 West Palm Beach FL 33409

		MTD Actual September 2024 S	MTD Budget September 2024	Variance	YTD Actual September 2024	YTD Budget September 2024	Variance	Annual Budget 2024
	INCORE	Ooptomber 2024	optomoor 2021		Coptomber 2024	Ooptomed 2024		2021
4000	INCOME Maintenance Income	26,447.20	26,448	(0.80)	237,704.79	238,032	(327.21)	317,370
4100	Late Fees	0.00	0	0.00	75.00	0	75.00	017,070
4950	Interest Income	26.08	ŏ	26.08	245.98	ő	245.98	ő
	TOTAL INCOME	26,473.28	26,448	25.28	238,025.77	238,032	(6.23)	317,370
		20,473.20	20,440	25.20	230,025.11	230,032	(0.23)	317,370
	EXPENSES							
5010	ADMINISTRATIVE EXPENSE	50.00	58	8.00	653.39	522	(131.39)	700
5100	Office Supplies & Expenses Petty Cash	0.00	8	8.00	0.00	72	72.00	100
5120	Bank Charges	(25.00)	0	25.00	0.00	0	0.00	0
5140	Licenses, Taxes, Fees & Permits	0.00	29	29.00	0.00	261	261.00	350
5145	Division of Land Sales	0.00	29 27	27.00	0.00	243	243.00	320
5145	Florida Corporate Fee	0.00	5	5.00	61.25	45	(16.25)	61
5200	Accounting Fees	0.00	4	4.00	0.00	36	36.00	50
5300		0.00	250	250.00	750.64	2,250	1,499.36	3,000
5500	Legal Fees Awards	0.00	292	292.00	0.00		2,628.00	3,500
5600	Bad Debt Expense	0.00	17		136.00	2,628 153	17.00	200
5700	•			17.00	34,128.72		341.28	
5900	Seacrest Service Fee Insurance	3,792.08	3,830	37.92		34,470	13,242.52	45,955 166,000
5900	insurance	15,877.94	13,833	(2,044.94)	111,254.48	124,497	13,242.02	100,000
	TOTAL ADMINISTRATIVE EXPENSES	19,695.02	18,353	(1,342.02)	146,984.48	165,177	18,192.52	220,236
	GROUNDS MAINTENANCE							
7000	Landscape / Irrigation	250.00	83	(167.00)	1,197.24	747	(450.24)	1,000
7740	Party Expenses	0.00	42	42.00	575.52	378	(197.52)	500
7951	Pest Control - Termite	0.00	42	42.00	480.00	378_	(102.00)	500
	TOTAL GROUNDS MAINTENANCE	250.00	167	(83.00)	2,252.76	1,503	(749.76)	2,000
	FACILITIES							
8400	FACILITIES Puilding Beneix & Maintenance	0.00	667	667.00	6,492.31	6,003	(490.21)	9 000
8411	Building Repair & Maintenance Roof Repair & Maintenance	0.00	125	125.00	1,200.00	1,125	(489.31) (75.00)	8,000 1,500
8450	General Repairs & Maintenance	0.00	83	83.00	545.00	1,125 747	202.00	
8459	Fire Equipment/Ant Inspection	0.00	125	125.00	2,333.51	1,125	(1,208.51)	1,000 1,500
8467	Elevator Contract/Repairs	502.28	125	(377.28)	3,712.68	1,125	(2,587.68)	1,500
8469	Elevator Telephone	787.61	42	(745.61)	1,193.37	378	(815.37)	500
8491	Laundry Equipment Repairs	881.68	882	0.32	7,935.12	7,938	2.88	10,580
	TOTAL FACILITIES	2,171.57	2,049	(122.57)	23,411.99	18,441	(4,970.99)	24,580
	RESERVES							
9100	Resv: Roof Replacement	3,235.54	3,236	0.46	29,119.86	29,124	4.14	38,826
9200	Resv: Painting & Waterproof	396.83	397	0.17	3,571.47	3,573	1.53	4,762
9300	Resv: Parking Lot Repavement	85.30	85	(0.30)	767.70	765	(2.70)	1,024
9400	Resv: Elevator	1,215.07	1,215	(0.07)	10,935.63	10,935	(0.63)	14,581
9610	Resv: 10 Yr Building	312.50	313	0.50	2,812.50	2,817	4.50	3,750
9820	Resv: Capital Improvements	634.22	634	(0.22)	5,707.98	5,706	(1.98)	7,611
	TOTAL RESERVES	5,879.46	5,880	0.54	52,915.14	52,920	4.86	70,554
	TOTAL EXPENSES	27,996.05	26,449	(1,547.05)	225,564.37	238,041	12,476.63	317,370

Unit Space	R Sts Type	Resident Co-Resident	Move In Move Out Depos	it Amount	Current	30 Days	60 Days	90 Days
		MBRIDGE G						
1146	01 C	Judith Barr		-960.03				-960.03
1147	01 P	Robert Caron	06/27/2016	-122.94				-122.94
1148	02 C	Jacques Dominique	03/27/2020	-320.01	-320.01			
1152	01 P	Donna Reynolds	04/30/2019	-277.11				-277.11
1154	02 C	Sharlene Scher	09/27/2018	-320.01	-320.01			
2145	02 P	Jean Vitas	03/16/2020 04/12/2023	-184.74				-184.74
2149	01 P	Ruth Cosner	04/15/2016	-277.11				-277.11
2149	02 C	Cornel Bran	04/15/2016	-1,053.78				-1,053.78
2156	02 C	Liba Paige	04/04/2024	-320.01				-320.01
2158	01 C	Jorge Pimentel	05/03/2012	-76.79				-76.79
3141	01 P	William Garofalo	02/16/2010 03/31/2022	-204.95				-204.95
3150	01 P	Al Gallo		-112.82				-112.82
3151	01 C	Daniel Lupien	04/24/2013	-12.21				-12.21
4141	01 P	Corinne Podell	01/31/2018	-157.70				-157.70
4142	01 C	Roger Davis	03/30/2011	-30.52				-30.52
4143	01 C	Rita Silverman		-320.01				-320.01
4144	01 P	Bruce Farr	03/03/2010 05/23/2017	-131.30				-131.30
4144	03 C	Eleana Koritar	07/16/2018	-17.36				-17.36
4146	02 C	Dagmar Galdi	03/20/2017	-202.07				-202.07
4153	01 P	Marion Rosenzweig	01/30/2019	-142.76				-142.76
4160	01 C	Bill Martin		-223.48				-223.48
			Entity Totals Delinquent Prepaids Net	0.00 -5,467.71 -5,467.71	0.00 -640.02 -640.02	0.00 0.00 0.00	0.00 0.00 0.00	0.00 -4,827.69 -4,827.69
			Net Distribution MMMaintenance Fee XA Special Asmt - 4012	-4,740.21 -727.50	-640.02 0.00	0.00 0.00	0.00 0.00	-4,100.19 -727.50

03G Cambridge G For All Banks For All Vendors

Vendor	Name	Voucher	Vch Date	Amount	Disc Taken Bank	Check	Type	Check Date	Amount
KING33	Kings III of America Inc	00639636	09/04/2024	50.72	0.00 03G01	002377	С	09/04/2024	50.72
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	Monitoring (09/01-09/		03G	8469		0802377	50.72
COMM24	Commercial Laundries of	00639641	09/04/2024	881.68	0.00 03G01	002378	С	09/04/2024	881.68
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	LAUNDRIE	S		03G	8491		11294	881.68
WEST35	Westfield Bank, FSB	00639991	09/11/2024	12,373.57	0.00 03G01	002379	С	09/11/2024	12,373.57
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	09/10/24-W	FB712687		03G	2450		091024	12,373.57
THYS07	TK Elevator Corporation	00640182	09/13/2024	502.28	0.00 03G01	002380	С	09/13/2024	502.28
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	Full mainter	nance 08/		03G	8467		3008018846	502.28
THYS07	TK Elevator Corporation	00640184	09/13/2024	678.75	0.00 03G01	002380	С	09/13/2024	678.75
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	Service out	side main		03G	8469		5002540904	678.75
SEAC02	Seacrest Services, Inc	00641254	09/26/2024	250.00	0.00 03G01	002381	С	09/26/2024	250.00
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	Quarterly fe	rtilizat		03G	7000		156873	250.00
CAMB14	Cambridge G Condo Assn	00640593	09/17/2024	5,879.46	0.00 03G01	002382	М	09/30/2024	5,879.46
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	Monthly Re	serve		03G	9100		Monthly Resv	3,235.54
	Cambridge G	Monthly Re	serve		03G	9200		Monthly Resv	396.83
	Cambridge G	Monthly Re	serve		03G	9300		Monthly Resv	85.30
	Cambridge G	Monthly Re	serve		03G	9400		Monthly Resv	1,215.07
	Cambridge G	Monthly Re	serve		03G	9610		Monthly Resv	312.50
	Cambridge G	Monthly Re	serve		03G	9820		Monthly Resv	634.22
	Entity Totals			20,616.46	0.00				20,616,46

Computer Checks: 14,737.00 Manual Checks: 5,879.46 10/14/2024 10:32 AM

Bank Reconciliation 03G01 Valley Natl Operatng 09/30/2024

Bank Balance As Of 09/30/2024	28,915.20
Adjusted Bank Balance	28,915.20
Book Balance As Of 09/30/2024 Interest Income Bank Charges	28,914.12 26.08 -25.00
Adjusted Book Balance	28,915.20



CVE DEERFIELD

P.O. Box 558 Wayne, NJ 07474-0558 **Last Statement:** Statement Ending: Page:

August 31, 2024 September 30, 2024

Email:

contactus@valley.com

Visit Us Online:

www.valley.com

Deposits &

Mail To:

1720 Route 23, Wayne, NJ 07470

Account Statement

HOA BUSINESS CHECKING PLUS - 1001011475

1 M0656BLK100124100957 66 000000000 7819 005

2101 CENTRE PARK WEST DR SUITE 110 WEST PALM BEACH FL 33409-6474

CAMBRIDGE G CONDOMINIUM ASSOCIATION INC

SUMMARY FOR THE PERIOD: 09/01/24 - 09/30/24

Beginning Balance \$29,550.14

Deposits & Other Credits \$26,473.28

Withdrawals & Other Debits \$27,108.22

Withdrawals &

\$28,915.20

TRANSACTIONS

Date	Description	Other Debits	Other Credits	Balance
	Beginning Balance			\$29,550.14
09/03	ACH CREDIT		\$372.91	\$29,923.05
	ClickPay STL ACH CP STL ACH 240830 47962703			
09/03	CHECK 2376	-\$350.00		\$29,573.05
09/04	ACH CREDIT		\$320.01	\$29,893.06
	ClickPay STL ACH CP STL ACH 240903			
	48205116		×	
09/04	ACH CREDIT		\$320.01	\$30,213.07
	VANCO PAYMENTS GATEWAY 240904 XX1V55VR6G1MGX			
09/04	LOCK BOX DEPOSIT		\$320.01	\$30,533.08
09/04	CHECK 2372	-\$1,181.03		\$29,352.05
09/05	ACH CREDIT		\$320.01	\$29,672.06
	ClickPay STL ACH CP STL ACH 240904 48284796			
09/05	ACH DEBIT	-\$25.00		\$29,647.06
	ClickPay PROPRTYPAY			
09/05	CHECK 2374	-\$50.72		\$29,596.34
09/06	ACH CREDIT		\$23,781.32	\$53,377.66
	CAMBRIDGE G DIR DEBIT 240906			
09/09	ACH DEBIT	-\$3,792.08		\$49,585.58
	SEACREST SERVICE ACH Collec NULL			
09/09	CHECK 2378	-\$881.68		\$48,703.90
09/09	PHONE/INTERNET TRNFR	-\$5,879.46		\$42,824.44







Account Number: Statement Date:

TRANSACTIONS (continued)

Wayne, NJ 07474-0558

Page:

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	REF 2530530L FUNDS TRANSFER TO DEP			
	XXXXXX8900 FROM MONTHLY RESERVES			
09/10	ACH CREDIT		\$372.91	\$43,197.35
	ClickPay STL ACH CP STL ACH 240909			
	48429375			
09/10	ACH ORIG DR RETURN	-\$320.01		\$42,877.34
	RETURN SETTLE A ACH RTN - R16 GARDNER			
	REV LIV TR 03G001 2146 01 ORIGINAL ENTRY			
	EFF DATE = 240906			
09/10	ACH ORIG DR RETURN	-\$320.01		\$42,557.33
	RETURN SETTLE A ACH RTN - R16 OZ,			
	FRANCES 03G001 4155 01 ORIGINAL ENTRY			
	EFF DATE = 240906			
09/10	ACH ORIG DR RETURN	-\$372.91		\$42,184.42
	RETURN SETTLE A ACH RTN - R01 RIZZO,			
	MARILYN 03G001 2159 02 ORIGINAL ENTRY			
	EFF DATE = 240906			
09/12	CHECK 2377	-\$50.72		\$42,133.70
09/18	CHECK 2379	-\$12,373.57		\$29,760.13
09/23	ACH CREDIT		\$320.01	\$30,080.14
	ClickPay STL ACH CP STL ACH 240920			
	49123964			
09/24	CHECK 2373	-\$80.00		\$30,000.14
09/24	CHECK 2380	-\$1,181.03		\$28,819.11
09/25	LOCK BOX DEPOSIT		\$320.01	\$29,139.12
09/26	CHECK 2381	-\$250.00		\$28,889.12
09/30	INTEREST CREDIT		\$26.08	\$28,915.20
Ending	Polonoo			\$29.01E.20

\$28,915.20 **Ending Balance**

CHECKS IN ORDER

Date	Number	Amount	Date	Number	Amount
09/04	2372	\$1,181.03	09/09	2378	\$881.68
09/24	2373	\$80.00	09/18	2379	\$12,373.57
09/05	2374	\$50.72	09/24	2380	\$1,181.03
09/03	2376*	\$350.00	09/26	2381	\$250.00
09/12	2377	\$50.72			

(*) Check Number Missing or Check Converted to Electronic Transaction and Listed under the Transaction section.

INTEREST RATE CALCULATIONS



Avg. Stmt. Collected Balance	\$35,613.00	Annual % Yield Earned	0.90%
Year-to-Date Interest Paid	\$246.98	Interest Paid	\$26.08





Wayne, NJ 07474-0558

P.O. Box 558

Account Number: Statement Date: Page: 1001011475 09/30/2024 3 of 5



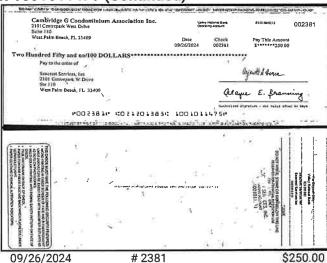


Check Images for Account 1001011475 (Continued)

Account Number:

Statement Date:











To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley [Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	а

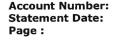
Finance Charge Computation For Personal Line

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365,

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,



why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error under federal law.

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.)

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.





10/14/2024 10:34 AM

Bank Reconciliation 03GR1 Valley Natl Reserve 09/30/2024

Bank Balance As Of 09/30/2024	333,363.23
Adjusted Bank Balance	333,363.23
Book Balance As Of 09/30/2024 Interest Income	332,467.27 895.96
Bank Charges	0.00
Adjusted Book Balance	333,363.23



Last Statement: Statement Ending: Page:

August 31, 2024 September 30, 2024 1 of 2

Email:

contactus@valley.com

Visit Us Online:

www.valley.com

Mail To:

1720 Route 23, Wayne, NJ 07470



CAMBRIDGE G CONDOMINIUM ASSOCIATION INC RESERVE ACCOUNT 2101 CENTRE PARK WEST DR SUITE 110 WEST PALM BEACH FL 33409-6474

1 M0656BLK100124100957 99 000000000 7952 002

Account Statement

PROPERTY MANAGEMENT MMA - 1001018900

SUMMARY FOR THE PERIOD: 09/01/24 - 09/30/24

Beginning Balance \$326,587.81

Deposits & Other Credits \$6,775.42

Withdrawals & Other Debits

\$0.00

Ending Balance \$333,363,23

TRANSACTIONS

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	Beginning Balance			\$326,587.81
09/09	PHONE/INTERNET TRNFR		\$5,879.46	\$332,467.27
	REF 2530530L FUNDS TRANSFER FRM DEP			
	XXXXXX1475 FROM MONTHLY RESERVES			
09/30	INTEREST CREDIT		\$895.96	\$333,363.23
Ending E	Balance			\$333,363.23

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$330,899.00	Annual % Yield Earned	3.35%
Year-to-Date Interest Paid	\$7,899.28	Interest Paid	\$895.96







Account Number: Statement Date: Page:

1001018900 09/30/2024 2 of 2

To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

Finance Charge Computation For Personal Line

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that dayl; then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error, Describe the error and explain, if you can,

why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.



