April 30, 2024 Financial Statement



"Leading your community into the future"

Prepared by: Jose Penton

Accounting Dept. 1-888-828-6464

05/23/2024 12:39 PM

03G Cambridge G Condominium Association Inc. Balance Sheet Fund Breakout 04/30/2024

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c/o Seacrest Services Inc. 2101 Centrepark W Dr, Ste 110 West Palm Beach FL 33409

Account	Description April 2024	Operating April 2024	Reserves April 2024	Totals April 2024
	CURRENT ASSETS			
1001	Valley National Bank Operating	27,605.94	0.00	27,605.94
1301	Valley National Bank Reserves	0.00	299,372.79	299,372.79
	TOTAL CURRENT ASSETS	27,605.94	299,372.79	326,978.73
	OTHER ASSETS			
1400	Maintenance Receivable	456.10	0.00	456.10
1600	Allowance for Doubtful Accounts	(251.00)	0.00	(251.00)
1810	Prepaid Insurance	100,872.74	0.00	100,872.74
	TOTAL OTHER ASSETS	101,077.84	0.00	101,077.84
	TOTAL ASSETS	128,683.78	299,372.79	428,056.57
		3		
	CURRENT LIABILITIES	· ·		:
2200	Prepaid Maintenance	7,620.64	0.00	7,620.64
2202	Prepaid Spec Asmt	727.50	0.00	727.50
2450	Insurance Payable	61,867.85	0.00	61,867.85
2650	Refunds Payable	131.30	0.00	131.30
	TOTAL CURRENT LIABILITIES	70,347.29	0.00	70,347.29
	RESERVES			
3100	Roof Reserve	0.00	152,330.52	152,330.52
3200	Painting Reserve	0.00	48,015.88	48,015.88
3300	Paving Reserve	0.00	(0.01)	(0.01)
3301	Parking Lot Resurface	0.00	11,176.97	11,17̂6.97 [°]
3400	Elevator Reserve	0.00	36,207.60	36,207.60
3610	Resv: 10 Yr Building	0.00	3,749.96	3,749.96
3820	Capital Improvements	0.00	31,956.09	31,956.09
3890	Interest on Reserves	0.00	15,935.78	15,935.78
	TOTAL RESERVES	0.00	299,372.79	299,372.79
	EQUITY			
3900	Retained Earnings	48,517.06	0.00	48,517.06
0000	Net Income +/-	9,819.43	0.00	9,819.43
	TOTAL OWNERS EQUITY	58,336.49	0.00	58,336.49
	TOTAL LIABILITIES & OWNERS EQUITY	128,683.78	299,372.79	428,056.57
		112mmaka 30 a 64 (127)		====

05/23/2024 12:39 PM 03G Cambridge G Condominium Association Inc. Profit & Loss Statement - Breakout 04/30/2024

Page: 1

c/o Seacrest Services Inc. 2101 Centrepark W Dr, Ste 110 West Palm Beach FL 33409

		MTD Actual April 2024	MTD Budget April 2024	Variance	YTD Actual April 2024	YTD Budget April 2024	Variance	Annual Budget 2024
	INCOME							
4000	Maintenance Income	26,447.20	26,448	(0.80)	105,788.80	105,792	(3.20)	317,370
4100	Late Fees	0.00	0	0.00	75.00	0	75.00	0
4950	Interest Income	23.21	0	23.21	95.68	0	95.68	0
	TOTAL INCOME	26,470.41	26,448	22.41	105,959.48	105,792	167.48	317,370
	EXPENSES							
	ADMINISTRATIVE EXPENSE					4.00000		
5010	Office Supplies & Expenses	0.00	58	58.00	505.67	232	(273.67)	700
5100	Petty Cash	0.00	8	8.00	0.00	32	32.00	100
5140	Licenses, Taxes, Fees & Permits	0.00	29	29.00	0.00	116	116.00	350
5145	Division of Land Sales	0.00	27	27.00	0.00	108	108.00	320
5150	Florida Corporate Fee	0.00	5	5.00	61.25	20	(41.25)	61
5200	Accounting Fees	0.00	4	4.00	0.00	16	16.00	50
5300	Legal Fees	0.00	250	250.00	500.00	1,000	500.00	3,000
5500	Awards	0.00	292	292.00	0.00	1,168	1,168.00	3,500
5600	Bad Debt Expense	0.00	17	17.00	51.00	68	17.00	200
5700	Seacrest Service Fee	3,792.08	3,830	37.92	15,168.32	15,320	151.68	45,955
5900	Insurance	7,112.84	13,833	6,720.16	44,940.14	55,332	10,391.86	166,000
	TOTAL ADMINISTRATIVE EXPENSES	10,904.92	18,353	7,448.08	61,226.38	73,412	12,185.62	220,236
	GROUNDS MAINTENANCE							
7000	Landscape / Irrigation	250.00	83	(167.00)	697.24	332	(365.24)	1,000
7740	Party Expenses	0.00	42	42.00	575.52	168	(407.52)	500
7951	Pest Control - Termite	480.00	42	(438.00)	480.00	168	(312.00)	500
	TOTAL GROUNDS MAINTENANCE	730.00	167	(563.00)	1,752.76	668	(1,084.76)	2,000
	E4.0U ITIE0							
0.400	FACILITIES				0.705.04	0.000	(447.04)	0.000
8400	Building Repair & Maintenance	36.77	667	630.23	2,785.31	2,668	(117.31)	8,000
8411	Roof Repair & Maintenance	0.00	125	125.00	1,200.00	500	(700.00)	1,500
8450	General Repairs & Maintenance	0.00	83	83.00	0.00	332	332.00	1,000
8459	Fire Equipment/Anl Inspection	0.00	125	125.00	1,476.60	500	(976.60)	1,500
8467	Elevator Contract/Repairs	0.00	125	125.00	502.28	500	(2.28)	1,500
8469	Elevator Telephone	50.72	42	(8.72)	152.16	168	15.84	500
8491	Laundry Equipment Repairs	881.68	882	0.32	3,526.72	3,528_	1.28	10,580
	TOTAL FACILITIES	969.17	2,049	1,079.83	9,643.07	8,196	(1,447.07)	24,580
	RESERVES							
9100	Resv: Roof Replacement	3,235.54	3,236	0.46	12,942.16	12,944	1.84	38,826
9200	Resv: Painting & Waterproof	396.83	397	0.17	1,587.32	1,588	0.68	4,762
9300	Resv: Parking Lot Repavement	85.30	85	(0.30)	341.20	340	(1.20)	1,024
9400	Resv: Elevator	1,215.07	1,215	(0.07)	4,860.28	4,860	(0.28)	14,581
9610	Resv: 10 Yr Building	312.50	313	0.50	1,250.00	1,252	2.00	3,750
9820	Resv: Capital Improvements	634.22	634	(0.22)	2,536.88	2,536_	(0.88)	7,611
	TOTAL RESERVES	5,879.46	5,880	0.54	23,517.84	23,520	2.16	70,554
	TOTAL EXPENSES	18,483.55	26,449	7,965.45	96,140.05	105,796	9,655.95	317,370
					9,819.43	(4)	9,823.43	

03

Space 03-G00		Co-Resident	CC Description Date	Amount	Current	30 Days	60 Days	90 Days
	1 - CA	MBRIDGE G						
1146	01 C	Judith Barr		-2,560.08				-2,560.08
1147	01 P	Robert Caron	06/27/2016	-122.94				-122.94
1152	01 P	Donna Reynolds	04/30/2019	-277.11				-277.11
2145	02 P	Jean Vitas	03/16/2020 04/12/2023	-184.74				-184.74
2149	01 P	Ruth Cosner	04/15/2016	-277.11				-277.11
2149	02 C	Cornel Bran	04/15/2016	-2,653.83			-2,653.83	
2152	04 C	Ingrid Berthiaume	04/27/2021	-0.34	-0.34			
2156	02 C	Liba Paige	04/04/2024	-320.01	-320.01			
2158	01 C	Jorge Pimentel	05/03/2012	-76.79	-76.79			
3141	01 P	William Garofalo	02/16/2010 03/31/2022	-204.95				-204.95
3150	01 P	Al Gallo		-112.82				-112.82
3151	01 C	Daniel Lupien	04/24/2013	-12.21	-12.21			
1141	01 P	Corinne Podell	01/31/2018	-157.70				-157.70
1142	01 C	Roger Davis	03/30/2011	-30.52				-30.52
1143	01 C	Rita Silverman		-320.01	-320.01			
1144	01 P	Bruce Farr	03/03/2010 05/23/2017	-131.30				-131.30
1144	03 C	Eleana Koritar	07/16/2018	-17.36	-17.36			
1146	02 C	Dagmar Galdi	03/20/2017	-202.07	-202.07			
1153	01 P	Marion Rosenzweig	01/30/2019	-142.76				-142.76
1155	01 C	Frances Oz	04/25/2013	-320.01	-320.01			
1160	01 C	Bill Martin		-223.48	-223.48			
			Entity Totals Delinquent Prepaids N et	0.00 -8,348.14 -8,348.14	0.00 -1,492.28 -1,492.28	0.00 0.00 0.00	0.00 -2,653.83 -2,653.83	0.00 -4,202.03 -4,202.03
			Net Distribution MMMaintenance Fee XA Special Asmt - 4012	-7,620.64 -727.50	-1,492.28 0.00	0.00	-2,653.83 0.00	-3,474.53 -727.50

03g Cambridge G For All Banks For All Vendors

Vendor	Name	Voucher	Vch Date	Amount	Disc Taken Bank	Check	Type	Check Date	Amount
DANI16	Daniel Lupien	00625379	04/02/2024	36.77	0.00 03G01	002334	С	04/02/2024	36.77
D7 11 11 10	Community	Description		00.17	Entity	Account		Invoice	Dist.Amount
	Cambridge G	reimb. plum			03g	8400		032024	36.77
COMM24	Commercial Laundries of	00625419	04/02/2024	881.68	0.00 03G01	002335	С	04/02/2024	881.68
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	- AND THE PERSON NAMED IN COLUMN 2 IN COLU	n commerc		03g	8491		10816	881.68
SEAC02	Seacrest Services, Inc	00625952	04/05/2024	250.00	0.00 03G01	002336	С	04/05/2024	250.00
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	QUARTERI	LY FERTILIZAT		03G	7000		153680	250.00
SEAC02	Seacrest Services, Inc	00626887	04/15/2024	480.00	0.00 03G01	002337	С	04/15/2024	480.00
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	EXT. RODE	NT SERVICE		03G	7951		153820	480.00
WEST35	Westfield Bank, FSB	00627283	04/17/2024	12,373.57	0.00 03G01	002338	С	04/17/2024	12,373.57
	Community	Description			Entity	Account		Invoice	Dist.Amount
	Cambridge G	4TH INSTA	LLMENT		03G	2450		WFB-712687	12,373.57
KING33	Kings III of America Inc	00627579	04/18/2024	50.72	0.00 03G01	002339	С	04/18/2024	50.72
	Community	Description			<u>Entity</u>	Account		Invoice	Dist.Amount
	Cambridge G	04/01/24-04	/30/24		03G	8469		2677857	50.72
CAMB14	Cambridge G Condo Assn	00628050	04/23/2024	5,879.46	0.00 03G01	002340	М	04/23/2024	5,879.46
	Community	Description			<u>Entity</u>	Account		Invoice	<u>Dist.Amount</u>
	Cambridge G	Monthly Res			03G	9100		Monthly Resv	3,235.54
	Cambridge G	Monthly Res			03G	9200		Monthly Resv	396.83
	Cambridge G	Monthly Res			03G	9300		Monthly Resv	85.30
	Cambridge G	Monthly Re			03G	9400		Monthly Resv	1,215.07
	Cambridge G	Monthly Re			03G	9610		Monthly Resv	312.50
	Cambridge G	Monthly Res	serve		03G	9820		Monthly Resv	634.22
	Entity Totals			19,952.20	0.00				19,952.20

Computer Checks: 14,072.74 Manual Checks: 5,879.46 05/22/2024 12:29 PM

Bank Reconciliation 03G01 Valley Natl Operatng 04/30/2024

Bank Balance As Of 04/30/2024	28,234.42
Deposit In Transit RM	640.02
Outstanding Checks AP	-94.82
Adjustments: Lock Box DP 4/16/24	-1,173.68
Adjusted Bank Balance	27,605.94
Book Balance As Of 04/30/2024	27,582.73
Interest Income	23.21
Bank Charges	0.00
Adjusted Book Balance	27,605.94

05/22/2024 12:29 PM

Outstanding Check List 03G01 Valley Natl Operatng Checks Dated 04/30/2024

Check	Date	Vendor		Type	Amount
002320	02/20/20	024 LOUIL1	Louise Lalonde	C	94.82
			Report Total		94.82

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RM Outstanding Deposit List 03G01 Valley Natl Operatng Deposits Dated 04/30/2024

Batch	Date	Description	Amount
01100312	04/30/2024	RM Cash Proc Post	320.01
01100313	04/30/2024	RM Cash Proc Post	320.01
		Bank Code Total	640.02



CVE DEERFIELD

Last Statement: Statement Ending: Page:

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P.O. Box 558 Wayne, NJ 07474-0558

1 M0656BLK050124093156 90 000000000 9004 005

2101 CENTRE PARK WEST DR SUITE 110 WEST PALM BEACH FL 33409-6474

CAMBRIDGE G CONDOMINIUM ASSOCIATION INC



Email:

contactus@valley.com



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Deposits &



1720 Route 23, Wayne, NJ 07470



Account Statement

HOA BUSINESS CHECKING PLUS - 1001011475

SUMMARY FOR THE PERIOD: 04/01/24 - 04/30/24

Beginning Balance \$19,971.74

Deposits & Other Credits \$33,701.91

Withdrawals & Other Debits \$25,439.23

Withdrawals &

Ending Balance

TRANSACTIONS

Date	Description	Other Debits	Other Credits	Balance
	Beginning Balance			\$19,971.74
04/01	ACH CREDIT		\$372.91	\$20,344.65
	ClickPay STL ACH CP STL ACH 240329			•
	42804816			
04/01	DEPOSIT		\$320.01	\$20,664.66
04/02	ACH DEBIT	-\$3,792.08		\$16,872.58
	SEACREST SERVICE ACH Collec NULL		2	
04/04	ACH CREDIT		\$320.01 `	\$17,192.59
	ClickPay STL ACH CP STL ACH 240403			
	43067399		10	
04/04	ACH CREDIT		\$320.01	\$17,512.60
	VANCO PAYMENTS GATEWAY 240404			
	XX1V55HV634EX4		E E	
04/05	ACH CREDIT		\$320.01 *	\$17,832.61
	ClickPay STL ACH CP STL ACH 240404			
	43110674			
04/08	CHECK 2336	-\$250.00		\$17,582.61
04/09	ACH CREDIT	5	\$23,141.30 \	\$40,723.91
	CAMBRIDGE G DIR DEBIT 240408			
04/09	ACH CREDIT		\$372.91	\$41,096.82
	ClickPay STL ACH CP STL ACH 240408			
	43187347			
04/09	CHECK 2335	-\$881.68		\$40,215.14
04/09	PHONE/INTERNET TRNFR	-\$5,879.46		\$34,335.68
	REF 1000530L FUNDS TRANSFER TO DEP			
	XXXXXX8900 FROM MONTHLY RESERVES			





Account Number: Statement Date: Page:

TRANSACTIONS (continued)

		Withdrawals &	Deposits &	
Date	Description	Other Debits	Other Credits	<u>Balance</u>
04/11	ACH ORIG DR RETURN	-\$372.91		\$33,962.77
	RETURN SETTLE A ACH RTN - R01 RIZZO,			
	MARILYN 03G001 2159 02 ORIGINAL ENTRY			
	EFF DATE = 240408		26	
04/12	CHECK 2334	-\$36.77		\$33,926.00
04/15	CHECK 2337	-\$480.00		\$33,446.00
04/16	LOCK BOX DEPOSIT		\$1,173.68	\$34,619.68
04/17	DEPOSIT		\$5,496.26	\$40,115.94
04/17	CHECK 2321	-\$148.36		\$39,967.58
04/18	ACH CREDIT		\$320.01	\$40,287.59
	ClickPay STL CC CP STL CC 240417 43300179			
04/18	DEPOSIT		\$1,172.68 🔻	\$41,460.27
04/19	RETURN DEPOSIT CHECK	-\$1,173.68		\$40,286.59
	STOP PAYMENT SEDWICK DELEGATED AUTH			
04/24	CHECK 2338	-\$12,373.57		\$27,913.02
04/25	CHECK 2339	-\$50.72		\$27,862.30
04/30	ACH CREDIT		\$347.91	\$28,210.21
	CAMBRIDGE G DIR DEBIT 240430			
04/30	INTEREST CREDIT		\$24.21	\$28,234.42
Ending E	Balance			\$28,234.42

CHECKS IN ORDER

Date	Number	Amount	Date	Number	Amount
04/17	2321	\$148.36	04/15	2337	\$480.00
04/12	2334*	\$36.77	04/24	2338	\$12,373.57
04/09	2335	\$881.68	04/25	2339	\$50.72
04/08	2336	\$250.00			

^(*) Check Number Missing or Check Converted to Electronic Transaction and Listed under the Transaction section.

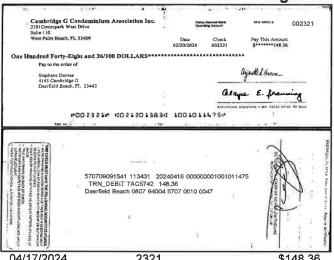
INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$29,520.00	Annual % Yield Earned	1.01%
Year-to-Date Interest Paid	\$96.68	Interest Paid	\$24.21





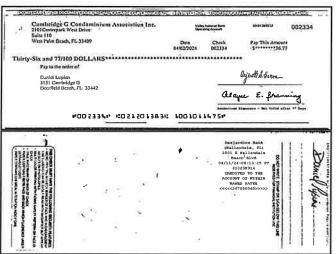
\$250.00

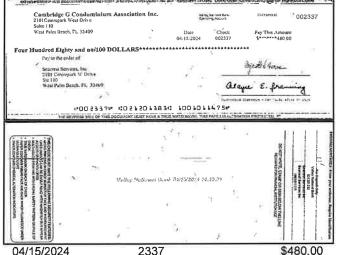


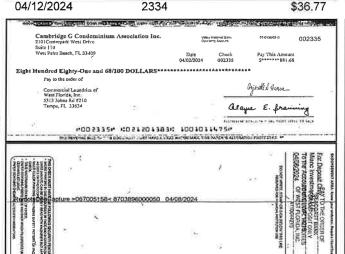
IMAGE

IMAGE

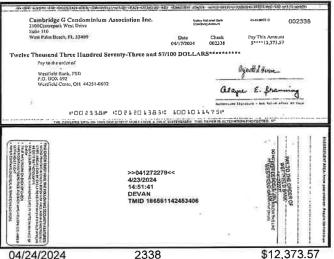
04/08/2024 \$148.36







2335



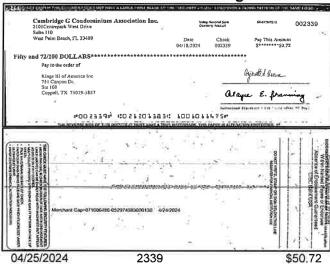
04/09/2024



Check Images for Account 1001011475 (Continued)

Account Number:

Statement Date:







To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

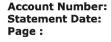
Finance Charge Computation For Personal Line

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal **Line Of Credit Transactions**

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,



why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error under federal law.

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.





05/09/2024 10:09 AM

Bank Reconciliation 03GR1 Valley Natl Reserve 04/30/2024

Bank Balance As Of 04/30/2024	299,372.79
Adjusted Bank Balance	299,372.79
Book Balance As Of 04/30/2024 Interest Income Bank Charges	298,519.70 853.09 0.00
Adjusted Book Balance	299.372.79



Last Statement: Statement Ending: Page:

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Email:

contactus@valley.com



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1720 Route 23, Wayne, NJ 07470

RESERVE ACCOUNT

Account Statement

PROPERTY MANAGEMENT MMA - 1001018900

1 M0656BLK050124093156 24 000000000 9138 002

2101 CENTRE PARK WEST DR SUITE 110 WEST PALM BEACH FL 33409-6474

CAMBRIDGE G CONDOMINIUM ASSOCIATION INC

SUMMARY FOR THE PERIOD: 04/01/24 - 04/30/24

Beginning Balance \$292,640.24

Deposits & Other Credits

\$6,732.55

Withdrawals & Other Debits

\$0.00

TRANSACTIONS

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	Beginning Balance			\$292,640.24
04/09	PHONE/INTERNET TRNFR		\$5,879.46	\$298,519.70
	REF 1000530L FUNDS TRANSFER FRM DEP		•	
	XXXXXX1475 FROM MONTHLY RESERVES			
04/30	INTEREST CREDIT		\$853.09	\$299,372.79
Ending I	Balance			\$299,372.79

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$296,951.00	Annual % Yield Earned	3.56%
Year-to-Date Interest Paid	\$3,306.14	Interest Paid	\$853.09







Account Number: Statement Date: Page: 1001018900 04/30/2024 2 of 2

To Reconcile Your Account

- Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- Create a list of all checks that have been issued by you but have not been paid by Valley (Checkls) Outstanding).
- Add to your checkbook balance any credit not already recorded in the checkbook.
- Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

Finance Charge Computation For Personal Line Of Credit

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,

why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error under federal law.

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.)

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.



