October 31, 2024 Financial Statement



"Leading your community into the future"

Prepared by: Jose Penton
Accounting Dept. 1-888-828-6464

11/15/2024 3:01 PM

03G Cambridge G Condominium Association Inc. Balance Sheet Fund Breakout 10/31/2024

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c/o Seacrest Services Inc. 2101 Centrepark W Dr, Ste 110 West Palm Beach FL 33409

Account	Description October 2024	Operating October 2024	Reserves October 2024	Totals
	October 2024	October 2024	October 2024	October 2024
	CURRENT ASSETS			
1001	Valley National Bank Operating	44,845.04	0.00	44,845.04
1301	Valley National Bank Reserves	0.00	340,101.90	340,101.90
1301	valley National Dank Reserves	0.00	340,101.90	340,101.90
	TOTAL CURRENT ASSETS	44,845.04	340,101.90	384,946.94
	OTHER ASSETS			
1400	Maintenance Receivable	4,671.69	0.00	4.671.69
1600	Allowance for Doubtful Accounts	(336.00)	0.00	(336.00)
1810	Prepaid Insurance	24,044.46	0.00	24,044.46
1010	Tropaid modification	24,044.40		21,011.10
	TOTAL OTHER ASSETS	28,380.15	0.00	28,380.15
	TOTAL ASSETS	73,225.19	340,101.90	413,327.09
		3		-
	CURRENT LIABILITIES			-
2000	Accounts Payable	3,326.98	0.00	3,326.98
2200	Prepaid Maintenance	3,780.18	0.00	3,780.18
2202	Prepaid Spec Asmt	727.50	0.00	727.50
2650	Refunds Payable	131.30	0.00	131.30
2000	Troiding Fayable	101.00		
	TOTAL CURRENT LIABILITIES	7,965.96	0.00	7,965.96
	RESERVES			
3100	Roof Reserve	0.00	171,743.76	171,743.76
3200	Painting Reserve	0.00	50,396.80	50,396.80
3300	Paving Reserve	0.00	(0.01)	(0.01)
3301	Parking Lot Resurface	0.00	11,688.77	11,688.77
3400	Elevator Reserve	0.00	40,012.98	40,012.98
3610	Resv: 10 Yr Building	0.00	5,624.96	5,624.96
3820	Capital Improvements	0.00	39,246.51	39,246.51
3890	Interest on Reserves	0.00	21,388.13	21,388.13
	TOTAL RESERVES	0.00	340,101.90	340,101.90
	EQUITY			
3900		48,517.06	0.00	48,517.06
3900	Retained Earnings			
	Net Income +/-	16,742.17	0.00	16,742.17
	TOTAL OWNERS EQUITY	65,259.23	0.00	65,259.23
	TOTAL LIABILITIES & OWNERS EQUITY	73,225.19	340,101.90	413,327.09
		, —		.,

11/15/2024 3:01 PM 03G Cambridge G Condominium Association Inc. Profit & Loss Statement - Breakout 10/31/2024

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c/o Seacrest Services Inc. 2101 Centrepark W Dr, Ste 110 West Palm Beach FL 33409

4000 4100 4950 5010 5100 5140 5145 5150 5200 5300 5500	INCOME Maintenance Income Late Fees Interest Income TOTAL INCOME EXPENSES ADMINISTRATIVE EXPENSE Office Supplies & Expenses Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees Awards	26,447.20 0.00 22.92 26,470.12 0.00 0.00 0.00 0.00 0.00 0.00 0.00	26,448 0 0 26,448	(0.80) 0.00 22.92 22.12 58.00 8.00	264,151.99 75.00 268.90 264,495.89 653.39	264,480 0 0 264,480	(328.01) 75.00 268.90 15.89	317,370 0 0 317,370
4100 4950 5010 5100 5140 5145 5150 5200 5300 5500	Late Fees Interest Income TOTAL INCOME EXPENSES ADMINISTRATIVE EXPENSE Office Supplies & Expenses Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 22.92 26,470.12 0.00 0.00 0.00 0.00 0.00	0 0 26,448 58 8 29	22.92 22.12	75.00 268.90 264,495.89	0 0 264,480	75.00 268.90 15.89	0
5010 5100 5140 5145 5150 5200 5300 5500	Interest Income TOTAL INCOME EXPENSES ADMINISTRATIVE EXPENSE Office Supplies & Expenses Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	22.92 26,470.12 0.00 0.00 0.00 0.00 0.00	26,448 58 8 29	22.92 22.12 58.00	268.90 264,495.89	<u>0</u> 264,480	<u>268.90</u> 15.89	0
5010 5100 5140 5145 5150 5200 5300 5500	EXPENSES ADMINISTRATIVE EXPENSE Office Supplies & Expenses Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 0.00 0.00 0.00 0.00 0.00	26,448 58 8 29	22.12 58.00	264,495.89	264,480	15.89	***
5010 5100 5140 5145 5150 5200 5300 5500	EXPENSES ADMINISTRATIVE EXPENSE Office Supplies & Expenses Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 0.00 0.00 0.00 0.00	58 8 29	58.00		·		317,370
5010 5100 5140 5145 5150 5200 5300 5500	ADMINISTRATIVE EXPENSE Office Supplies & Expenses Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 0.00 0.00 0.00	8 29		653.39	580		
5010 5100 5140 5145 5150 5200 5300 5500	Office Supplies & Expenses Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 0.00 0.00 0.00	8 29		653.39	580		
5100 5140 5145 5150 5200 5300 5500	Petty Cash Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 0.00 0.00 0.00	8 29		653.39	วหม		700
5140 5145 5150 5200 5300 5500	Licenses, Taxes, Fees & Permits Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 0.00 0.00	29	0.00	0.00	80	(73.39) 80.00	700 100
5145 5150 5200 5300 5500	Division of Land Sales Florida Corporate Fee Accounting Fees Legal Fees	0.00 0.00		29.00	0.00	290	290.00	350
5150 5200 5300 5500	Florida Corporate Fee Accounting Fees Legal Fees	0.00	77	27.00	0.00	270	270.00	320
5200 5300 5500	Accounting Fees Legal Fees		5	5.00	61.25	50	(11.25)	61
5300 5500	Legal Fees		4	4.00	0.00	40	40.00	50
5500		0.00	250	250.00	750.64	2,500	1,749.36	3,000
		0.00	292	292.00	0.00	2,920	2,920.00	3,500
	Bad Debt Expense	0.00	17	17.00	136.00	170	34.00	200
5700	Seacrest Service Fee	3,792.08	3,830	37.92	37,920.80	38,300	379.20	45,955
	Insurance	12,573.24	13,833	1,259.76	123,827.72	138,330	14,502.28	166,000
	TOTAL ADMINISTRATIVE EXPENSES	16,365.32	18,353	1,987.68	163,349.80	183,530	20,180.20	220,236
	GROUNDS MAINTENANCE							
	Landscape / Irrigation	0.00	83	83.00	1,197,24	830	(367.24)	1,000
	Party Expenses	0.00	42	42.00	575.52	420	(155.52)	500
	Pest Control - Termite	0.00	42	42.00	480.00	420	(60.00)	500
	TOTAL GROUNDS MAINTENANCE	0.00	167	167.00	2,252.76	1,670	(582.76)	2,000
	FACILITIES							
8400	Building Repair & Maintenance	0.00	667	667.00	6,492.31	6,670	177.69	8,000
	Roof Repair & Maintenance	0.00	125	125.00	1,200.00	1,250	50.00	1,500
	General Repairs & Maintenance	1,125.60	83	(1,042.60)	1,670.60	830	(840.60)	1,000
	Fire Equipment/Anl Inspection	0.00	125 125	125.00 1,306.03	2,333.51	1,250 1,250	(1,083.51)	1,500 1,500
	Elevator Contract/Repairs Elevator Telephone	(1,181.03) 0.00	42	42.00	2,531.65 1,193.37	420	(1,281.65) (773.37)	500
	Laundry Equipment Repairs	0.00	882	882.00	7,935.12	8,820	884.88	10,580
	TOTAL FACILITIES	(55.43)	2,049	2,104.43	23,356.56	20,490	(2,866.56)	24,580
	RESERVES							
9100	Resv: Roof Replacement	3,235.54	3,236	0.46	32,355.40	32,360	4.60	38,826
9200	Resv: Painting & Waterproof	396.83	397	0.17	3,968.30	3,970	1.70	4,762
	Resv: Parking Lot Repavement	85.30	85	(0.30)	853.00	850	(3.00)	1,024
	Resv: Elevator	1,215.07	1,215	(0.07)	12,150.70	12,150	(0.70)	14,581
	Resv: 10 Yr Building	312.50	313	0.50	3,125.00	3,130	5.00	3,750
9820	Resv: Capital Improvements	634.22	634	(0.22)	6,342.20	6,340	(2.20)	7,611
	TOTAL RESERVES	5,879.46	5,880	0.54	58,794.60	58,800	5.40	70,554
	TOTAL EXPENSES	22,189.35	26,449	4,259.65	247,753.72	264,490	16,736.28	317,370
	NET INCOME +/-	4,280.77	(1)	4,281.77	16,742.17	(10)	16,752.17	0

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03

Unit Space		Resident Co-Resident	Move In CC Description	Move Out Depo	sit Amount	Current	30 Days	60 Days	90 Days
03-G00)1 - CAN	MBRIDGE G							
1146	01 C	Judith Barr			-640.02				-640.02
1147	01 P	Robert Caron	06/27/2016	3	-122.94				-122.94
1148	02 C	Jacques Dominique	03/27/2020		-320.01		-320.01		
1152	01 P	Donna Reynolds	04/30/2019)	-277.11				-277.11
2145	02 P	Jean Vitas	03/16/2020	04/12/2023	-184.74				-184.74
2149	01 P	Ruth Cosner	04/15/2016	3	-277.11				-277.11
2149	02 C	Cornel Bran	04/15/2016		-733.77				-733.77
2156	02 C	Liba Paige	04/04/2024		-320.01				-320.01
2158	01 C	Jorge Pimentel	05/03/2012		-76.79				-76.79
3141	01 P	William Garofalo	02/16/2010	03/31/2022	-204.95				-204.95
3150	01 P	Al Gallo			-112.82				-112.82
3151	01 C	Daniel Lupien	04/24/2013		-12.21				-12.21
4141	01 P	Corinne Podell	01/31/2018	3	-157.70				-157.70
4142	01 C	Roger Davis	03/30/2011		-30.52				-30.52
4143	01 C	Rita Silverman			-320.01				-320.01
4144	01 P	Bruce Farr	03/03/2010	05/23/2017	-131.30				-131.30
4144	03 C	Eleana Koritar	07/16/2018		-17.36				-17.36
4146	02 C	Dagmar Galdi	03/20/2017		-202.07				-202.07
4153	01 P	Marion Rosenzweig	01/30/2019	9	-142.76				-142.76
4160	01 C	Bill Martin			-223.48				-223.48
			Entity Total	s Delinquent Prepaids Net	0.00 -4,507.68 -4,507.68	0.00 0.00 0.00	0.00 -320.01 -320.01	0.00 0.00 0.00	0.00 -4,187.67 -4,187.67
			Net Distribu MMMaintenanc XA Special Asn	e Fee	-3,780.18 -727.50	0.00 0.00	-320.01 0.00	0.00 0.00	-3,460.17 -727.50

Cash Disbursement Report 10/01/2024 - 10/31/2024

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03G Cambridge G For All Banks For All Vendors

Vendor	Name	Voucher Vch Date	Amount	Disc Taken Bank	Check	Туре	Check Date	Amount
CLBU01	C.L. Burks Construction-	00641596 10/02/2024	925.60	0.00 03G01	002383	С	10/02/2024	925.60
	Community Cambridge G	<u>Description</u> Roof leak		Entity 03G	Account 8450		Invoice 8399829-R	Dist.Amount 925.60
CAMB14	Cambridge G Condo Assn	00641654 10/03/2024	5,879.46	0.00 03G01	002384	М	10/03/2024	5,879.46
	Community	Description		Entity	Account		Invoice	Dist.Amount
	Cambridge G	Monthly Reserve		03G	9100		Monthly Resv	3,235.54
	Cambridge G	Monthly Reserve		03G	9200		Monthly Resv	396.83
	Cambridge G	Monthly Reserve		03G	9300		Monthly Resv	85.30
	Cambridge G	Monthly Reserve		03G	9400		Monthly Resv	1,215.07
	Cambridge G	Monthly Reserve		03G	9610		Monthly Resv	312.50
	Cambridge G	Monthly Reserve		03G	9820		Monthly Resv	634.22
SOUT98	SouthEast Iguana	00641645 10/03/2024	200.00	0.00 03G01	002385	С	10/03/2024	200.00
	Community	Description		Entity	Account		Invoice	Dist.Amount
	Cambridge G	Sept/October		03G	8450		CG1024	200.00
	Entity Totals		7,005.06	0.00				7,005.06

Computer Checks: Manual Checks:

1,125.60 5,879.46

11/11/2024 10:57 AM

Bank Reconciliation 03G01 Valley Natl Operatng 10/31/2024 Page: 1

Bank Balance As Of 10/31/2024	44,169.16
Journal Entries GL	35.86
Adjustments: Gardner RTN 10/15/24	320.01
Frances RTN 10/15/24	320.01
Adjusted Bank Balance	44,845.04
Book Balance As Of 10/31/2024	44,822.12
Interest Income	22.92
Bank Charges	0.00
Adjusted Book Balance	44.845.04



Last Statement: Statement Ending: Page:

September 30, 2024 October 31, 2024 1 of 4

Email:

contactus@valley.com

Visit Us Online:

www.valley.com

Mail To:

1720 Route 23, Wayne, NJ 07470

CAMBRIDGE G CONDOMINIUM ASSOCIATION INC **CVE DEERFIELD**

1 M0656BLK110124085058 62 000000000 7768 004

2101 CENTRE PARK WEST DR SUITE 110 WEST PALM BEACH FL 33409-6474

Account Statement

HOA BUSINESS CHECKING PLUS - XXXXXX1475

SUMMARY FOR THE PERIOD: 10/01/24 - 10/31/24

CAMBRIDGE G CONDOMINIUM ASSOCIATION INC

Deposits &

Beginning Balance \$28,915.20

Deposits & Other Credits \$26,691.12

Withdrawals & Other Debits \$11,437.16

Withdrawals &

Ending Balance \$44,169.16

TRANSACTIONS

Date	Description	Other Debits	Other Credits	Balance
	Beginning Balance			\$28,915.20
10/01	ACH CREDIT		\$372.91	\$29,288.11
	ClickPay STL ACH CP STL ACH 240930			
	49361480			
10/01	ACH DEBIT	-\$3,792.08		\$25,496.03
	SEACREST SERVICE ACH Collec NULL			
10/04	ACH CREDIT	li .	\$320.01	\$25,816.04
	VANCO PAYMENTS GATEWAY 241004			
	XX1V55YJ6IU1QF			
10/04	ACH CREDIT		\$320.01	\$26,136.05
	ClickPay STL ACH CP STL ACH 241003			
	49680515			
10/08	ACH CREDIT		\$372.91	\$26,508.96
	ClickPay STL ACH CP STL ACH 241007			
	49812374			
10/08	CHECK 2385	-\$200.00		\$26,308.96
10/09	PHONE/INTERNET TRNFR	-\$5,879.46		\$20,429.50
į	REF 2830530L FUNDS TRANSFER TO DEP			
ŝ	XXXXXX8900 FROM MONTHLY RESERVES			
10/10	ACH CREDIT		\$23,781.32	\$44,210.82
	CAMBRIDGE G DIR DEBIT 241007			
10/15	ACH ORIG DR RETURN	-\$320.01		\$43,890.81
	RETURN SETTLE A ACH RTN - R02 GARDNER			
	REV LIV TR 03G001 2146 01 ORIGINAL ENTRY			
	EFF DATE = 241007			
10/15	ACH ORIG DR RETURN	-\$320.01		\$43,570.80









TRANSACTIONS (continued)

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	RETURN SETTLE A ACH RTN - R16 OZ,			
	FRANCES 03G001 4155 01 ORIGINAL ENTRY			
	EFF DATE = 241007			
10/21	DEPOSIT		\$1,181.03	\$44,751.83
10/22	LOCK BOX DEPOSIT		\$320.01	\$45,071.84
10/25	CHECK 2383	-\$925.60		\$44,146.24
10/31	INTEREST CREDIT		\$22.92	\$44,169.16
Endina I	Balance			\$44,169.16

Account Number:

Statement Date:

Page:

CHECKS IN ORDER

Date	Number	Amount	Date	Number	Amount
10/25	2383	\$925.60	10/08	2385*	\$200.00

(*) Check Number Missing or Check Converted to Electronic Transaction and Listed under the Transaction section.

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$38,636.00	Annual % Yield Earned	0.70%
Year-to-Date Interest Paid	\$269.90	Interest Paid	\$22.92



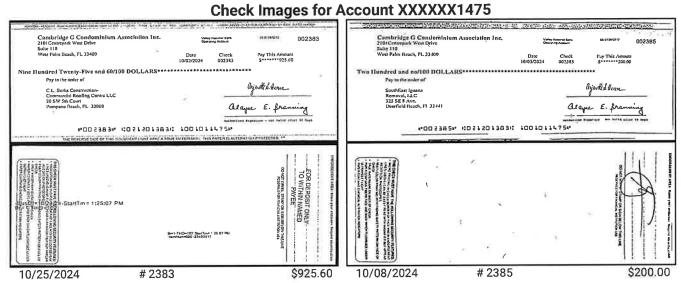




Account Number:

Statement Date:

Page:







To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement,	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

Finance Charge Computation For Personal Line Of Credit

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance lafter subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,



Account Number:

why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.)

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt. please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.





11/11/2024 11:08 AM

Bank Reconciliation 03GR1 Valley Natl Reserve 10/31/2024

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Bank Balance As Of 10/31/2024	340,101.90
Adjusted Bank Balance	340,101.90
Book Balance As Of 10/31/2024 Interest Income Bank Charges	339,242.69 859.21 0.00
Adjusted Book Balance	340,101.90



RESERVE ACCOUNT

P.O. Box 558 Wayne, NJ 07474-0558 Last Statement: Statement Ending: Page:

September 30, 2024 October 31, 2024 1 of 2

Email:

contactus@valley.com

Visit Us Online:

www.valley.com

Mail To:

1720 Route 23, Wayne, NJ 07470

Account Statement

PROPERTY MANAGEMENT MMA - XXXXXX8900

1 M0656BLK110124085058 95 000000000 7901 002

2101 CENTRE PARK WEST DR SUITE 110 WEST PALM BEACH FL 33409-6474

CAMBRIDGE G CONDOMINIUM ASSOCIATION INC

SUMMARY FOR THE PERIOD: 10/01/24 - 10/31/24

CAMBRIDGE G CONDOMINIUM ASSOCIATION INC

Beginning Balance \$333,363.23

Deposits & Other Credits \$6,738.67

Withdrawals & Other Debits

\$0.00

Ending Balance \$340,101.90

TRANSACTIONS

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	Beginning Balance			\$333,363.23
10/09	PHONE/INTERNET TRNFR		\$5,879.46	\$339,242.69
	REF 2830530L FUNDS TRANSFER FRM DEP			
	XXXXXX1475 FROM MONTHLY RESERVES			
10/31	INTEREST CREDIT		\$859.21	\$340,101.90
Ending I	Balance			\$340,101.90

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$337,725.00	Annual % Yield Earned	3.05%
Year-to-Date Interest Paid	\$8,758.49	Interest Paid	\$859.21







To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4_{\odot} Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

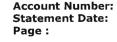
Finance Charge Computation For Personal Line Of Credit

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,



why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error under federal law.

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.)

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.

