



CenClub Recreation Management, Inc.

Resident Guide

Revised 2023

This Guide is current as of August 1, 2023 and does not include changes made subsequent thereto. All current facility rules and regulations are available online at

www.cenclub.com.

Clubhouse and Services

Hours of Operation

The Clubhouse is open 7 days a week!

8:00AM – 11:00PM

CenClub Administration Office

Monday – Friday 9:00AM – 5:00PM

P: 954-428-6892 x 1

E: admin@cenclub.com

Staff Office (Information)

Daily 8:00AM – 11:00PM

P: 954-428-6892 x 2

ID/Payment Office

Monday – Friday 9:00AM – 5:00PM

P: 954-428-6892 x 3

E: payments@cenclub.com

Wednesday 9:00AM – 6:30PM

ido@cenclub.com

(April – November)

Ticket Office

Monday – Friday 9:00AM – 4:30PM

P: 954-428-6892 x 5

Open 1 hour before showtimes.

E: tickets@cenclub.com

Fitness Center

Monday – Friday 7:00AM – 10:00PM

P: 954-428-6892 x 6

E: fitness@cenclub.com

Entertainment Information

Show and Movie Information

P: 954-428-6892 x 7

Clubhouse Library

Monday – Thursday 10:00AM – 2:00PM

P: 954-428-6892 x 9

Century Diner

Daily 8:00AM – 2:00PM

P: 954-428-6892 x *

www.cenclub.com/eat

Please note: The Clubhouse is closed on Thanksgiving Day and Christmas Day. The Clubhouse will close when a severe storm/hurricane warning is issued, but may be closed prior to the issuance of the warning if weather conditions warrant.

To determine if the Clubhouse is open or closed due to bad weather or emergency situations, you may call the clubhouse at 945-428-6892 or visit www.cenclub.com.

Mandatory Monthly Payment

CenClub Recreation Management, Inc. is responsible for the main Clubhouse including the Theater, all pools within the community, shuffleboard courts, tennis courts, pickleball courts, restaurant, movies, stage shows, dances, classes, fitness center, and a host of other facilities and amenities offered for the enjoyment of all CVE (Century Village East) residents. Management and maintenance of all facilities and activities are administered by the CenClub Board of Directors consisting of seven members elected by residents of Century Village East. Public Board of Directors meetings are held throughout the year.

Automatic payments by bank account or credit card are made by most residents. These payment methods can be established in the CenClub Payment and I.D. Office. Payment coupons and envelopes are also available upon request.



Clubhouse – Rules and Regulations

The following rules and regulations may be amended by postings at individual recreation facilities. Rules and regulations for all facilities are also available at www.cenclub.com.

- All persons using the Recreation Facilities are required to identify themselves by showing their CVE ID cards. Anyone without a valid CVE ID may be asked to leave recreation property. Any ID card found in the possession of anyone other than the rightful owner of the card will be confiscated and returned only at the discretion of management. ID cards may also be confiscated for violation of CenClub policies and rules.
- All persons using the Recreation Facilities are to follow the instructions and decisions of management and members of the staff regarding the use of the facilities and the priority and length of time for use of the facilities.
- Any instructions, directions, or requests received from a security officer or management are to be complied with by all persons using the Recreation Facilities.
- All persons using the Recreation Facilities shall conduct themselves in a courteous manner with due regard for the rights of others to use and enjoy the facilities.
- All persons using the Recreation Facilities do so at their own risks.
- Residents and renters are responsible for the behavior of their guests and their adherence to CenClub's Rules and Regulations.
- The Recreation Facilities are not to be used by any group, club, or association without the express written consent of management.
- No wagering, gambling, lotteries, or raffles may be conducted in any of the Recreation Facilities except where allowed and authorized by law.
- Solicitations will not be permitted in any of the Recreation Facilities without written consent of management.
- The number of occupants in any part of the Recreation Facilities may be limited by management.
- Vehicles may be parked only in designated parking areas and spaces at any of the Recreation Facilities. Any vehicles illegally parked will be towed at the owner's expense.
- Except for service animals, no dogs or other animals allowed. This includes emotional support, comfort, and therapy animals. Service animals are subject to exclusion or removal per Florida Statutes Section 413.08. Service animals that are specifically trained to aid disabled persons are welcome.
- Proper attire must always be worn. Shirts and shoes must always be worn in the Clubhouse, aside from the pool deck and locker rooms.
- Rules and Regulations that are posted in any particular area, rooms, or facilities within the Clubhouse will control the use thereof and shall be deemed supplemental to the Rules and Regulations herein enumerated.
- No person under the age of 18 will be admitted into the Clubhouse, Clubhouse Pools, or other recreation facilities except for designated areas assigned by management. All persons using the Clubhouse may be required to give proof of their age.

Recreation Facilities – Rules and Regulations



Shorts are not allowed for live shows in the Theater and Saturday dances in the Party Room. No clothing with offensive or inappropriate advertisements, logos, nor political attire is to be worn in the Clubhouse or on Recreation property.

- Any vehicle illegally parked will be towed away at the owner's expense. No overnight parking is allowed on Recreation Property. Campers, boats, moving vans, and trailers cannot park on Recreation Property at any time.
- No advertising, leaflets, papers, or other written matter is to be distributed in any of the Recreation Facilities without written consent of management.
- No signs of any sort are to be erected upon the Recreation Facilities without the written consent of management.
- Religious events, campaigning, or political events are not permitted in the Clubhouse, other than the events that are preauthorized to do so.
- No food or drink is allowed in the Clubhouse, except designated areas.
- All persons using the Clubhouse are always expected to be properly attired. All persons in bathing suits should wear a cover up and shoes while in the Clubhouse.
- Smoking, including electronic cigarettes, is NOT PERMITTED on any recreation property.
- Vandals or trespassers will be prosecuted. The Clubhouse is monitored by 24-hour surveillance.

IDs and Passes

All IDs and Passes are the property of CenClub Recreation Management, Inc. Security is authorized to confiscate Passes at the discretion of management. Loaning or copying IDs or Passes is not allowed and violators are subject to suspension of Recreation privileges. IDs and Passes must be scanned upon entry into the Clubhouse.

Guest Privileges and Passes

Upon Payment of the required fee, a temporary Guest Pass is available for the use of recreation facilities upon approval of a resident's building president. Approval forms are available at the ID Office and Staff Office. A guest for more than four weeks is considered an occupant, and must submit an ID application with the appropriate fee. Both the Owner of the unit and Guest(s) must be present during the issuing of a guest pass. Guests cannot exceed the maximum amount of allotted IDs per unit (3 IDs per one bedroom unit, 4 IDs per two bedroom unit).

- Guests with a valid CVE ID may enter the Clubhouse without a resident.
- Guests without a CVE ID must be accompanied by a resident; residents must first stop at a designated Clubhouse entrance to sign in their guests. Guests must present a personal photo ID to security. Each Resident is permitted two Guests at any time.
- Residents must stay with their Guests the entire time they are in the Clubhouse and on recreation property.
- Guests may NOT participate in instructional and fitness classes.
- Guests are welcome to use the Fitness Center during limited hours. See Fitness Center for guest hours.
- Residents are responsible for the actions and behavior of their guests.

Gate Passes

Immediate family members who are frequent visitors of a CVE resident, and who desire a Gate Pass, must submit a request form signed by the resident's building president and must show a valid Florida Driver's License or proof of residency within a 50-mile radius. Gate passes are renewed on a yearly basis. *Gate Pass Request* forms are available at the Payment and ID Office at the Clubhouse. Holders of Gate passes do not have Clubhouse privileges and are not permitted to use the recreation facilities without the presence of the Resident.

Nursing Aid/Companion Passes

Companion passes are available for residents who require nurses or aids. Companion Passes are issued 30 days at a time and cannot be post dated.

Resident and Tenant Passes

These IDs are issued upon the approval of the home owners association of each individual building. When approved as a new resident, an ID may be issued to the new resident if all needed criteria is met. Owners, Tenants, and Occupants are permitted one ID card at a time. Policies and procedures are available in the Payment and ID Office and Online at www.cenclub.com/id.

Car Barcodes

Barcodes will be issued and installed by Master Management after residents receive their CVE IDs. Call 954-421-5566 for more information about barcode installation.

Recreation Safety & Security

Red Emergency Phones

There are red phones labeled throughout the Clubhouse that are ONLY for emergency situations.

Emergency Call Boxes

There are red call boxes positioned at each pool, tennis court, and pickleball court throughout the community. These boxes are to be used for emergency dispatch communication IN ADDITION to calling 911.

In the event of an emergency, CALL 9-1-1 FIRST.

For lesser injuries, please follow these procedures:

Clubhouse

1. Notify management or security immediately. If you are near a RED emergency phone, pick it up and it will automatically be connected to management.
2. Give a brief explanation and the location of the incident.
3. Management will assess and security will be dispatched to the location of the incident. An on-site paramedic will be dispatched if needed.

Tennis Courts, Pickleball Courts, and Pools

1. Notify management or security immediately. If you are near a RED emergency call box, press the button to be connected to a dispatcher.
2. Give a brief explanation and the location of the incident.
3. Management will assess and security will be dispatched to the location of the incident. An on-site paramedic will be dispatched if needed.

Security

Each of the Clubhouse entrances is monitored by a security guard. Primary entrances on the first floor are located at the Welcome Center and the ID/Payment Office. The only entrance on the second floor is located at the bus depot in the front of the building. A valid CVE ID is required for entry. Security cameras are monitored throughout the Clubhouse and recreation facilities for the safety of residents.



Recreation Safety & Security

Tropical Storm and Hurricane Policies

Swimming Pools:

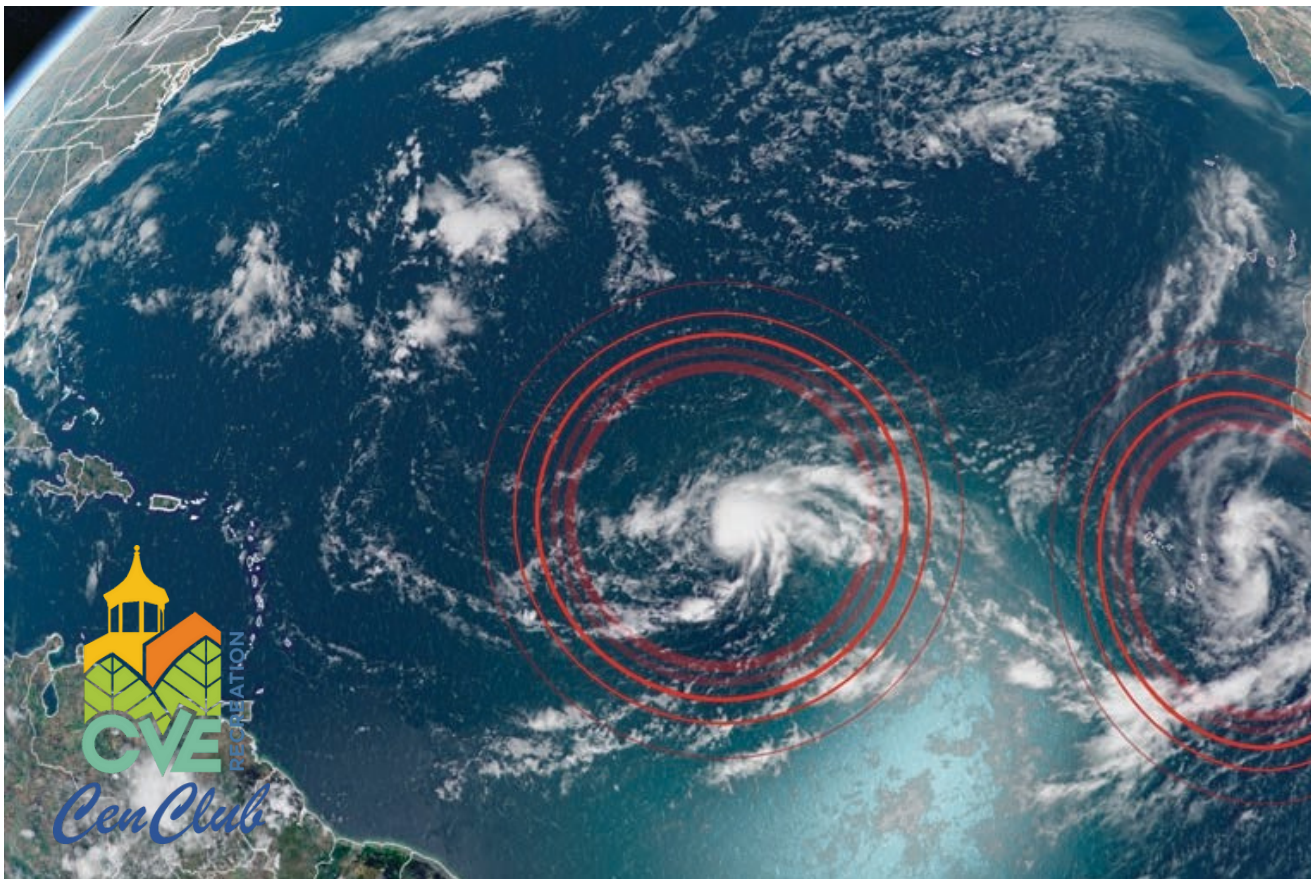
Upon the issuance of an official tropical storm watch (or more severe weather advisory), all CenClub pools will be closed for storm preparation. The pools will be reopened as soon as possible following a safety inspection once the storm passes.

Clubhouse:

The Clubhouse will remain open for normal business operations until winds reach sustained speeds too dangerous for normal operation. At this point all activities will be canceled or rescheduled and the Clubhouse will be closed for the safety of our residents and staff. The Clubhouse will be reopened following a safety inspection once the storm passes.

Courts and Outdoor Facilities:

Upon the issuance of an official tropical storm watch (or more severe weather advisory), all CenClub Courts and Outdoor Facilities will be closed for storm preparation. The facilities will be reopened as soon as possible following a safety inspection once the storm passes.



Offices and Service

CenClub Administration Office

Located on the first floor of the Clubhouse, the Administration Office is the hub for business operations, management procedures, and other administrative activities.

Staff Office

Located on the first floor of the Clubhouse, the Staff Office is the community resource of information, activities, events, and much more. Residents can request meeting and event spaces within the Clubhouse, LeClub Theater, and Activity Rooms through the Staff Office. Reservations for Courts, BBQ grills, and other outdoor facilities can be made through this office. Reservations can be made in the office or online at www.cenclub.com/events. The policies and procedures for facility reservations can be found at www.cenclub.com/events.

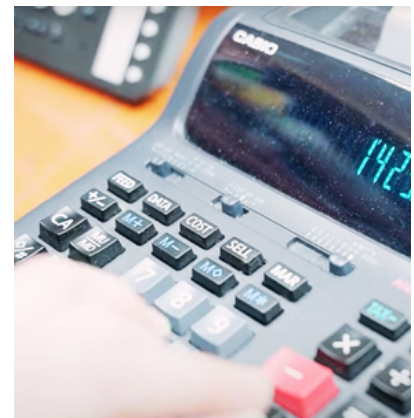
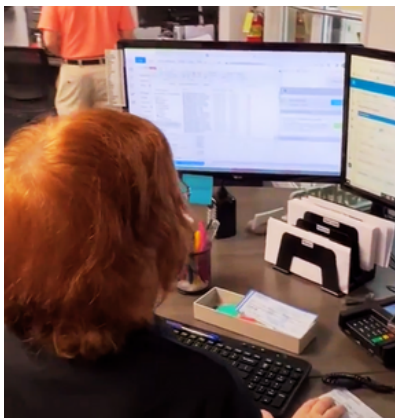
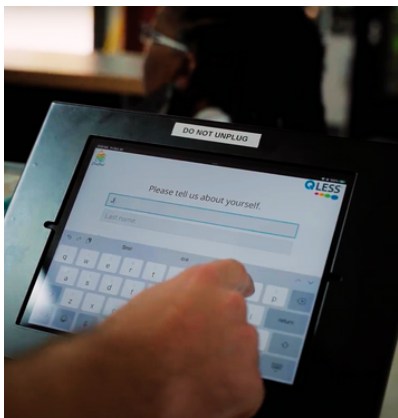
CenClub also offers Classes organized through the Staff Office. Residents can enjoy a variety of instructional classes taught by qualified instructors right here in the Clubhouse! A complete list of the classes offered, as well as the Academic Calendar, are available in the Staff Office and online at www.cenclub.com/classes.

Payment and I.D. Office

The Payment and I.D. Office offer several important services to new and existing residents. Community I.D. Cards are issued through this office. Residents can also set up payments for their monthly CenClub Recreation Fees. To learn more about the services offered through the Payment and I.D. Office, along with the policies and procedures, please visit www.cenclub.com/services.

Ticket Office

Across from the Payment and I.D. Office, the Ticket Office is where residents can purchase and pickup tickets for events and shows. Visit www.cenclub.com/tickets for an abundance of resources regarding entertainment, ordering tickets online, theater seating chart, and more!



Recreational Equipment

Equipment is available for resident use from 8:00AM – 11:00PM daily. An array of equipment is available for recreational needs, and can be checked out in the Staff Office. A CVE ID is needed to check out any of the supplies and equipment available throughout the facility.

Academic Supplies

- Chalk
- Dry Erase Markers
- Easels

Activities Equipment

- Extension Cords
- Irons
- Microphones & Stands
- Music Stands & Stools
- Sewing Kits
- Speakers

Athletic Equipment

- Aqua Dumbbells
- Aqua Noodles

Games and Sports

- Badminton
- Basketball
- Bocce
- Cards
- Checkers
- Chess
- Cornhole
- Giant Connect Four
- Giant Jenga
- Horseshoes
- Pétanque
- Pickleball
- Ping Pong
- Shuffleboard
- Tennis
- Volleyball



Facilities and Amenities

- Art Gallery – All types of media curated by the residents of Century Village East.
- Art Studio – A fully equipped studio with multiple wash sinks, professional easels, and storage lockers available for rent.
- Badminton Court – Turf court behind the clubhouse near pickleball.
- Basketball Courts – Half courts located at the Newport and Ventnor tennis courts.
- BBQ Grills – Located by shuffleboard; each grill reservation comes with two picnic tables.
- Billiards Room – Pool, Billiards, and Snooker tables are available for use.
- Bocce Courts – Three lighted courts are located behind the Clubhouse.
- Bus Depot – Located on the second floor of the Clubhouse, Bus Depot is the transportation hub for the internal and external bus routes. It is also a stop for Broward County Transit, Route 48.
- Card Rooms – 100+ poker tables and bridge tables.
- Clay Studio – State-of-the-art studio with pottery wheels, kilns, storage lockers, tools, and equipment.
- Clubhouse Indoor Pool – Saltwater therapy pool with a beautiful mural of an underwater seascape.
- Clubhouse Outdoor Pool – A resort-style pool and deck with lush foliage and a canopy for cooling off. Persons under the age of 18 are not permitted in the Clubhouse Pool.
- Clubhouse Library – 1000+ books and boutique, as well as a community puzzle!
- Cornhole – Polished concrete boards, ACA regulation size and slope. Located near the Gazebo.
- Century Diner – Adjacent to the pool deck, this on-site restaurant is open for breakfast and lunch.
- Fitness Center – Professional equipment, experienced staff, and fitness classes for individual needs.
- Game Room – Enjoy several table games, dart, and an arcade machine with all the classics!
- Horseshoes – Located near the Gazebo, 2 regulation size courts.
- International Library – A multimedia and multilingual facility available to residents seasonally.
- Lapidary Studio – Facilities for grinding and polishing stones into artwork and jewelry.
- Locker Rooms – Men's and Women's locker rooms located between the Fitness Center and pool areas. Lockers are available for daily use. A sauna is in each locker room.
- Meeting Rooms – Multiple general-purpose spaces available for reservation by individuals, clubs, groups, or organizations. Information is available at the Staff Office or at www.cenclub.com
- Music Room – Professional pianos; a place to play and listen.
- Party Room – The Clubhouse ballroom is available for large events. It is complete with a kitchen and top of the line audio and visual systems. Attend weekly bingo, Saturday night dances, and special events and shows.
- Payment and I.D. Office – Repository and issuance of documents and ID passes.
- Pétanque Court – This French sport, like bocce, is located behind the Clubhouse with multiple lights for play at night.
- Pickleball Courts – Located throughout the community.
- Ping Pong – Five ping pong tables. Paddles and balls are available in the Staff Office. Children under the age of 18 are permitted, but must be accompanied by a resident.
- Putting Course – A challenging nine-hole course surrounded by tiki huts and tropical vegetation.

Facilities and Amenities

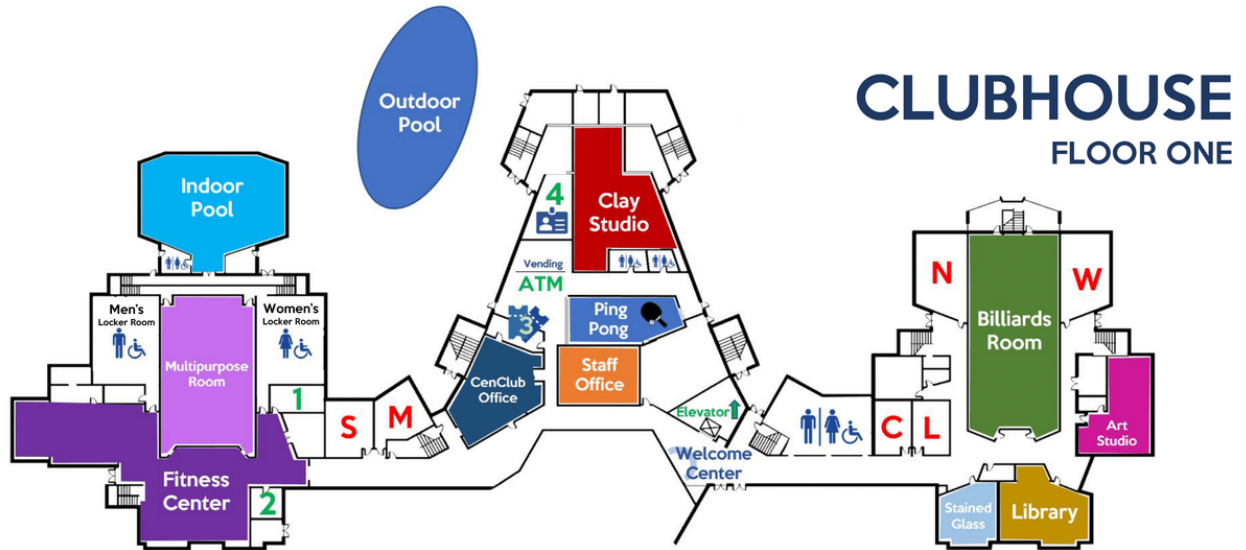
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- Satellite Pools - 14 pools available to all residents throughout the community. These pools are within the areas of Ashby, Berkshire, Durham, Grantham, Lyndhurst North, Lyndhurst South, Markham, Newport, Oakridge, Richmond, Tilford, Upminster, Vantor, and Westbury.
- Shuffleboard - Located adjacent to the Clubhouse; equipment can be borrowed from the Staff Office.
- Spin Room - Located near the Fitness Center, the spin room has stationary bicycles and instruction.
- Stained Glass Studio - A range of glass cutting and fusing equipment.
- Sewing Room - Sewing machines and ironing boards are available for use by residents. Sewing kits are available at the Staff Office.
- Tennis Courts - Turf and hard courts are available throughout the community.
- Theater - With a capacity of over 1500, the CVE Theater offers premier performances and feature films shown in an elegant venue. The theater houses state-of-the-art equipment, comfortable seating, and includes a balcony.
- Ticket Office - For purchase of event and show tickets.
- Volleyball Court - Volleyballs are available in the Staff Office for use on this regulation sand court.



Facilities and Amenities

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OFFICES

- 1 – CenClub Board of Directors Office
- 2 – Athletic Office
- 3 – Ticket Office
- 4 – I.D. Office

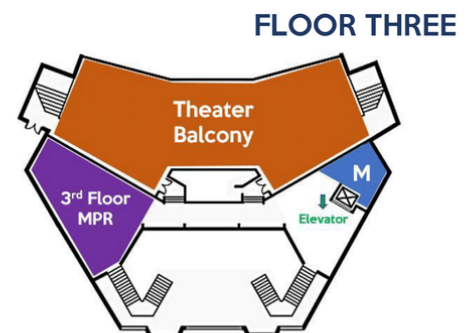
ROOMS

- C – General Purpose C
- L – Lapidary
- M – Music Room
- N – International Library
- S – Spin Room
- W – Woodshop



ROOMS

- A – Art Gallery
- E – General Purpose E
- F – General Purpose F
- G – General Purpose G
- M – General Purpose M
- R – Game Room
- S – Sewing Room
- T – Theater Alcove



Facilities and Amenities

(continued)





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954.428.6892
admin@cenclub.com